



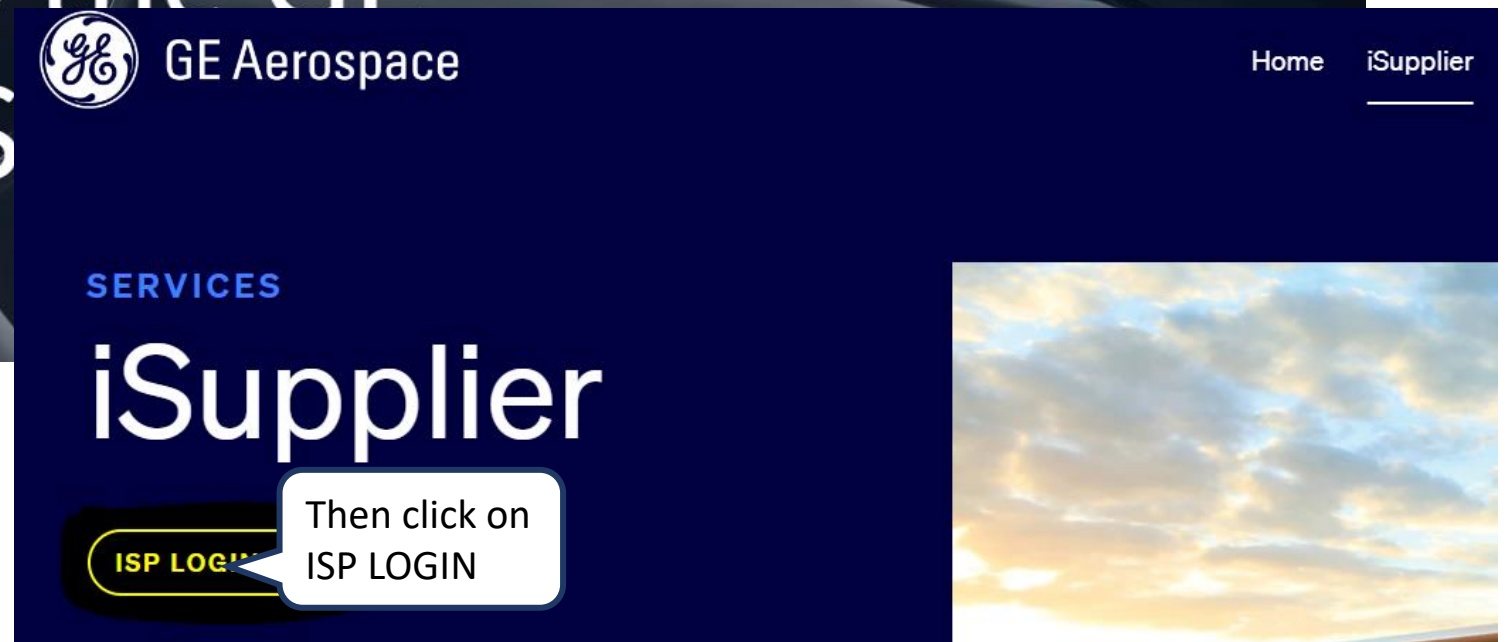
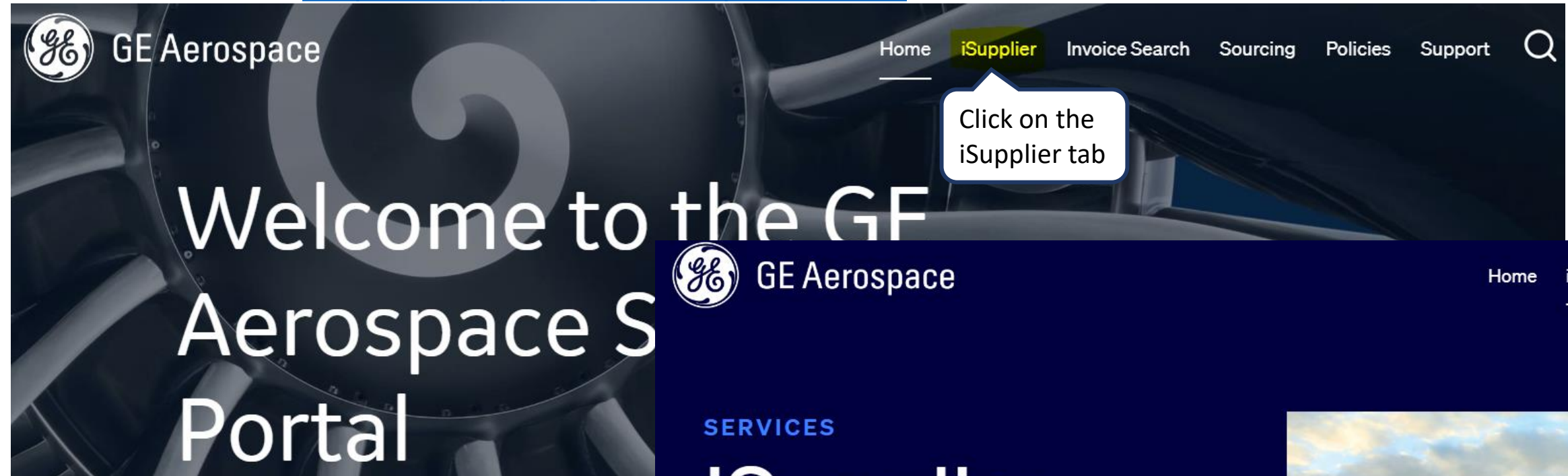
GE Aerospace

# iSupplier Portal Training –ISP

## How to Submit a Standard Invoice

# Log in ISP

Go to <https://supplier.geaerospace.com/>



# Log in iSupplier Portal

GE

## Single Sign On

SSO ID

Password

Log In & Remember Me

Log In To A Shared Computer

Enter your SSO id and password.

**REMEMBER:** If you do not have an SSO Id and password provided by GE - but already have a purchase order from GE, please **STOP HERE** and send an email to [support@gesupplier.com](mailto:support@gesupplier.com) and provide your PO number.

# ISP Switch User

If your username is mapped with another account, you will be directed to this screen:

To verify under what username you are logged in check here




If you are under the incorrect username, please click [Switch User](#)



If you are under the incorrect account click [Home](#)

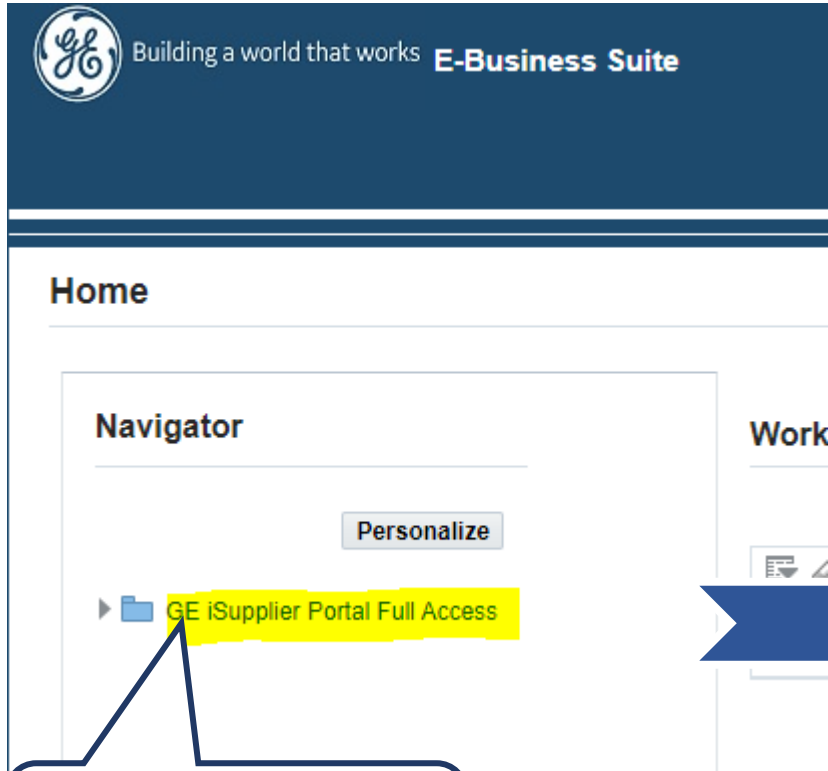
**Switch User**  
Select a user and act as their proxy

Switch ?	Last Name ▲	First Name ▲	User Name ▲	Phone	Email ▲
	User01	Test01	TEST_XERO01_AVI		

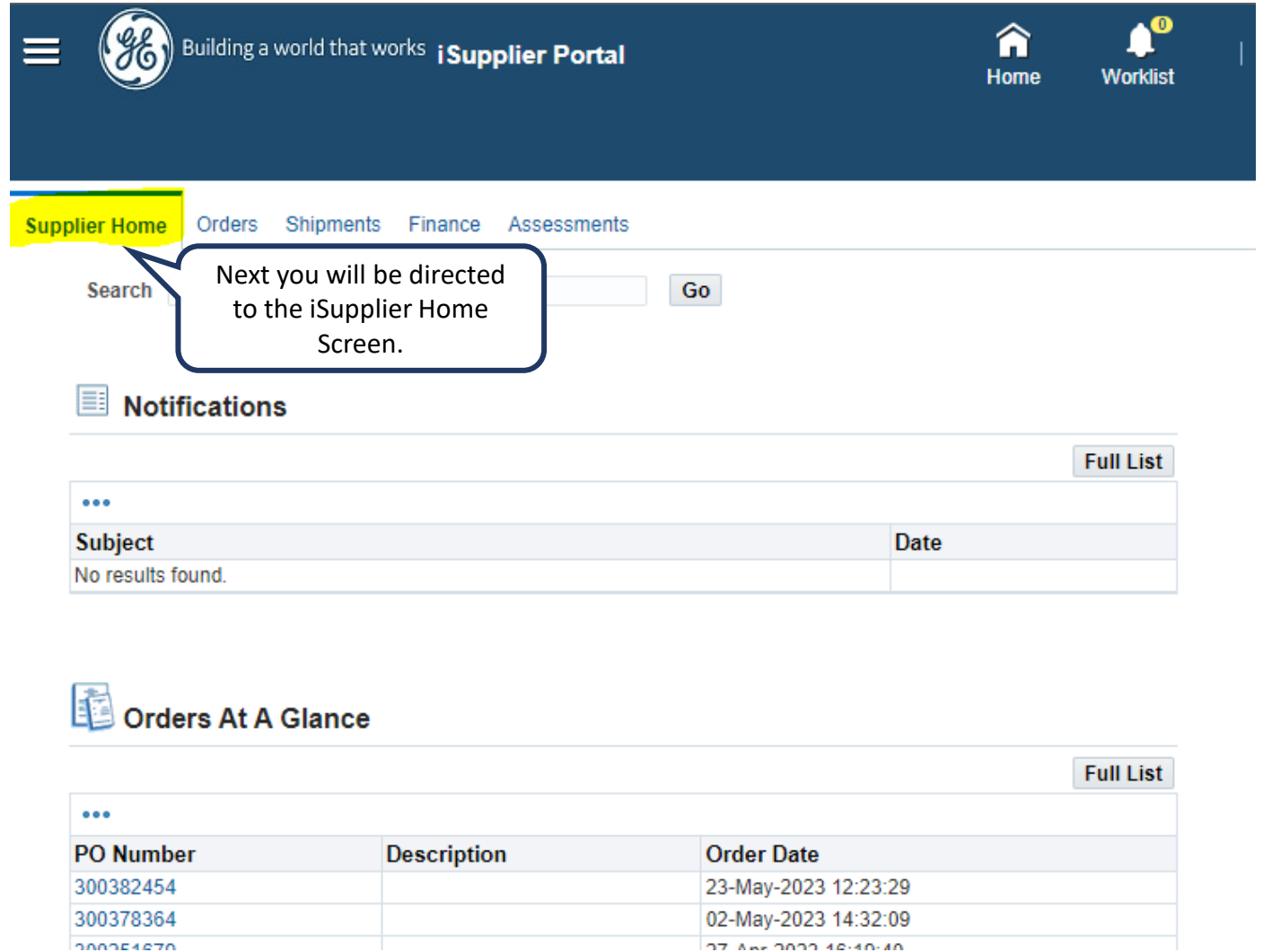
For Aerospace users please select the Account ending in **\_AVI**  
Select the proxy user and click the icon

**For GE Aerospace users please select account ending in \_AVI**

# Go to ISP Home Screen



Once you click on the Home icon, please click on the **GE iSupplier Portal Full Access Folder.**



# How to create a Standard Invoice?

The screenshot shows the GE iSupplier Portal interface. At the top, there is a navigation bar with the GE logo and the text "imagination at work iSupplier Portal". To the right of the logo are icons for Home, Favorites, Settings, and Worklist. Further right, it says "Logged In As HOYAOPTICAL04" and has icons for Help and Logout. Below the navigation bar, there are tabs for "Supplier Home", "Orders", "Shipments", "Finance" (highlighted in yellow), and "Assessments". A callout bubble points to the "Finance" tab with the text "Click on the Finance Tab.". Below the tabs, there are links for "Create Invoices", "View Invoices", and "View Payments". On the right side, there is a "Create Invoice" button with a dropdown menu set to "With a PO" and a "Go" button (highlighted in yellow). A callout bubble points to the "Go" button with the text "Click on GO.". Below the "Create Invoice" button, there is a "Search" section. A red box highlights the search fields. A callout bubble points to the "Supplier" field with the text "Supplier name will be auto populated.". The search fields include: "Supplier" (highlighted in yellow), "Invoice Number", "Invoice Date From" (with a date picker set to "22-Jul-2020"), "Invoice Status" (dropdown menu), "Purchase Order Number", "Invoice Amount", "Invoice Date To" (with a date picker), and "Currency". At the bottom of the search section are "Go" and "Clear" buttons.

**\*\*DO NOT ADD ANY INFORMATION ON THESE FIELDS \*\***

# Creating the Invoice

Supplier Home Orders Shipments **Finance** Assessments

Create Invoices | View Invoices | View Payments

Purchase Orders

Details

Manage Tax

Review and Submit

Click Next

## Create Invoice: Purchase Orders

Cancel Step 1 of 4 **Next**

### Search

Advanced Search

Note that the search is case insensitive

**Purchase Order Number** 390149247

**Purchase Order Date** (22-Jul-2020)

**Buyer**

**Organization**

Enter your PO number

Note: if your PO includes letters and numbers (**IMPACT PO's**) use a % sign at the end

Click **GO**

Go Clear

**TIP** GE Policy: Use only One Purchase Order to create an Invoice. Invoices that are created from Multiple POs will Error.

Select Items: Add to Invoice

<input checked="" type="checkbox"/>	PO Number	Item	Item Description	Item Number	Supplier Item Number	Ordered	Received	Invoiced	UOM	Unit Price	Curr	Ship To	Organization	Packing Slip	Waybill
<input checked="" type="checkbox"/>	390149247	1	1			5000	0	0	Each	1	USD	GEA_JAX_ES	GEA_I_NA_US_USD_ES		

Select the PO line you want to invoice

# Creating the Invoice

Supplier Home Orders Shipments **Finance** Assessments

Create Invoices View Invoices View Payments

Purchase Orders **Details** Manage Tax Review and Submit

Cancel Back Step 2 of 4 Next

**Create Invoice: Details**

\* Indicates required field

**Supplier**

\* Supplier  
 \* Remit To LEWISVILLE101  
 TIP In order to Change the Remittance Address below, please click the magnifying glass icon to change to a different address.  
 Address 651 E CORPORATE DRIVE LEWISVILLE TX 75057-6  
 Remit To Bank Account

**Invoice**

\* Invoice Number TEST  
 No special characters are allowed in the Invoice Number other than a hyphen (-) or a forward (/) or backward (\) slash  
 \* Invoice Date 22-Jul-2020  
 Invoice Type Invoice  
 Invoice Description  
 Attachment +

**Items**

PO Number	Line	Shipment	Item Number	Item Description	Supplier Item Number	Ship To	Quantity Ordered	Available Quantity	Quantity to Invoice	Quantity Received	Quantity Invoiced	Unit Price	UOM	Amount
390149247	1	1				GEA_JAX_ES	5000	5000		0	0	1	Each	1

Click Next

Enter your Invoice number

**Note:** While creating the invoices on iSupplier Portal, please **do NOT** include any information under the invoice description field that identifies a government end customer or a government program (for example do not include any information that identifies a government engine line number or name.)

Attach your PDF invoice copy

Enter the qty to invoice

Amount must match your invoice amount

**Important note:** While creating the invoices on iSupplier Portal, please **do NOT** include any information under the invoice description field that identifies a government end customer or a government program (for example do not include any information that identifies a government engine line number or name)



# Creating the Invoice

Supplier Home Orders Shipments **Finance** Assessments

Create Invoices View Invoices View Payments

Purchase Orders Details **Manage Tax** Review and Submit

Click Next

Create Invoice: Manage Tax

Cancel Save Back Step 3 of 4 **Next** Submit

**Supplier**

- \* Supplier
- \* Remit To Address
- Remit To Bank Account

This information will be autopopulated

**Invoice**

- \* Invoice Number TEST
- \* Invoice Date 22-Jul-2020
- Invoice Type Standard
- Invoice Description
- Attachment None

**Summary Tax Lines**

Summary Tax Line Number	Tax Regime Code	Tax	Tax Status Code	Tax Jurisdiction Code	Tax Rate Code	Tax Rate	Tax Amount	Line Status
1	SBX_REGIME_US	USFL_P2P_90...	USFL_P2P_9019	FL - STATE SALES/USE TAX	USFL_P2P_9019	<input type="text" value="0"/>	<input type="text" value="0"/>	Active
2	SBX_REGIME_US	USFL_P2P_90...	USFL_P2P_9020	FL - DUVAL, COUNTY DISCRETIONA	USFL_P2P_9020	<input type="text" value="0"/>	<input type="text" value="0"/>	Active

Enter taxes if necessary

**Items**

PO Number	Line	Shipment	Item Description	Supplier Item Number	Ship To	Quantity Ordered	Available Quantity	Quantity To Invoice	Quantity Received	Quantity Invoiced	UOM	Unit Price	Amount
390149247	1	1	Jacksonville Prescription Safety Glass Program. this order replaces 390031641. please start using it until funds of 390031641 are depleted		GEA_JAX_ES	5000	5000	1	0	0	Each	1	1.00

# Review and Submit

Purchase Orders

Details

Manage Tax

Review and Submit

Create Invoice: **Review and Submit**

Cancel Save Back Step 4 of 4 **Submit**

## Supplier

\* Supplier  
\* Remit To  
Address  
Remit To Bank Account

## Invoice

\* Invoice Number TEST  
\* Invoice Date 22-Jul-2020  
Invoice Type Standard  
Invoice Description

Attachment None

Click Submit

## Items

PO Number	Line	Shipment	Item Description	Supplier Item Number	Ship To	Quantity Ordered	Available Quantity	Quantity To Invoice	Quantity Received	Quantity Invoiced	UOM	Unit Price	Amount
390149247	1	1			GEA_JAX_ES	5000	5000	1	0	0	Each	1	1.00

## Summary Tax Lines

Tax Regime Code	Tax	Tax Status Code	Tax Jurisdiction Code	Tax Rate Code	Tax Rate	Tax Amount
SBX_REGIME_US	USFL_P2P_9019	USFL_P2P_9019	FL - STATE SALES/USE TAX	USFL_P2P_9019	0	0
SBX_REGIME_US	USFL_P2P_9020	USFL_P2P_9020	FL - DUVAL, COUNTY DISCRETIONA	USFL_P2P_9020	0	0

## Invoice Summary

Items	1.00
Less Retainage	0.00
Freight	0.00
Miscellaneous	0.00
Tax	0.00
<b>Total (USD)</b>	<b>1.00</b>

Confirm invoice amount is correct

# Invoice Confirmation

You will be directed to a [confirmation page](#) once the invoice is created and submitted successfully. You also have an option to view and [print](#) the invoice.



**Confirmation**  
Invoice TEST was submitted to our Accounts Payable department on 22-Jul-2020. The confirmation number for this invoice is the invoice number. You can query its status by using Search by navigating to the Home page.

**Invoice: TEST** **Printable Page** [Create Another](#)

**Supplier** **Invoice**

**Invoice Confirmation** **Printable page option**

Remit To Address  
Remit To Bank Account

\* Invoice Number TEST  
\* Invoice Date 22-Jul-2020  
Invoice Type Standard  
Invoice Description  
Attachment None

**Items**

PO Number	Line	Shipment	Item Description	Supplier Item Number	Ship To	Quantity Ordered	Available Quantity	Quantity To Invoice	Quantity Received	Quantity Invoiced	UOM	Unit Price	Amount
390149247	1	1	-----		GEA_JAX_ES	5000	5000	1	0	0	Each	1	1.00

# How to submit a Credit Invoice



Same steps as a Standard Invoice just [change Invoice Type to Credit Memo.](#)

Supplier Home Orders Shipments **Finance** Assessments

Create Invoices View Invoices View Payments

Purchase Orders **Details** Manage Tax Review and Submit

Click Next

Cancel Back Step 2 of 4 **Next**

**Create Invoice: Details**

\* Indicates required field

**Supplier**

\* Supplier  
\* Remit To  
Address  
Remit To Bank Account

**Invoice**

\* Invoice Number TEST2  
No special characters are allowed in the Invoice Number other than a hyphen (-) or a forward (/) or backward (\) slash

\* Invoice Date 23-Jul-2020

Invoice Type **Credit Memo** (selected)  
Credit Memo  
Invoice

Attachment +

Change Invoice Type to: **Credit Memo**

**Items**

PO Number	Line	Shipment	Item Number	Item Description	Supplier Item Number	Ship To	Quantity Ordered	Available Quantity	Quantity to Invoice	Quantity Received	Quantity Invoiced	Unit Price
390149247	1	1		Jacksonville Prescription Safety Glass Program this order replaces 390031641. please start using it until funds of 390031641 are depleted		GEA_JAX_ES	5000	4999	4999	0	1	1

# Questions?

ISP account/registration or invoicing process send email to:  
[support@gesupplier.com](mailto:support@gesupplier.com)

If you have further questions about successfully submitted invoices, please submit a ticket through GE Pays.

<https://supplier.geaerospace.com/support-contact/>

**Tips to successfully log your ticket:** in case you have an error message copy and paste the link on your browser, try to delete your browsing history and cookies or use a different browser (ex, Firefox, Chrome, Explorer, Edge).

**We will be glad to help you!**

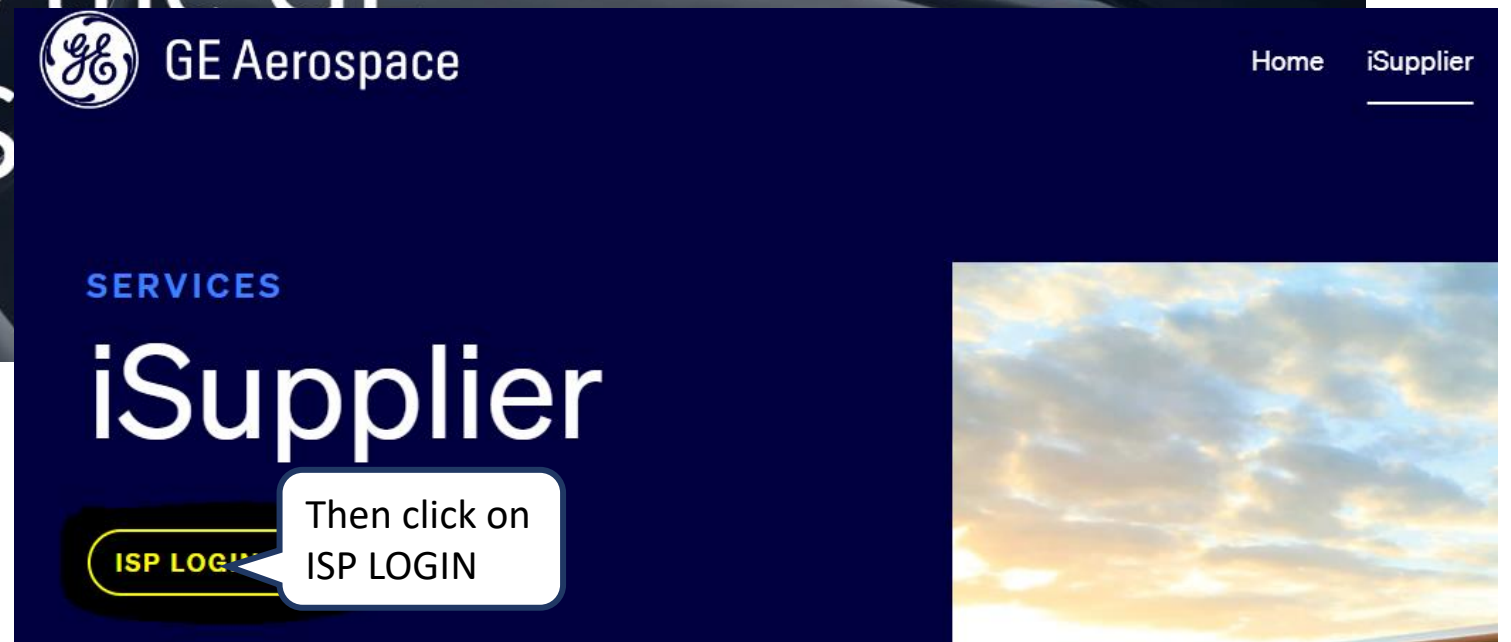
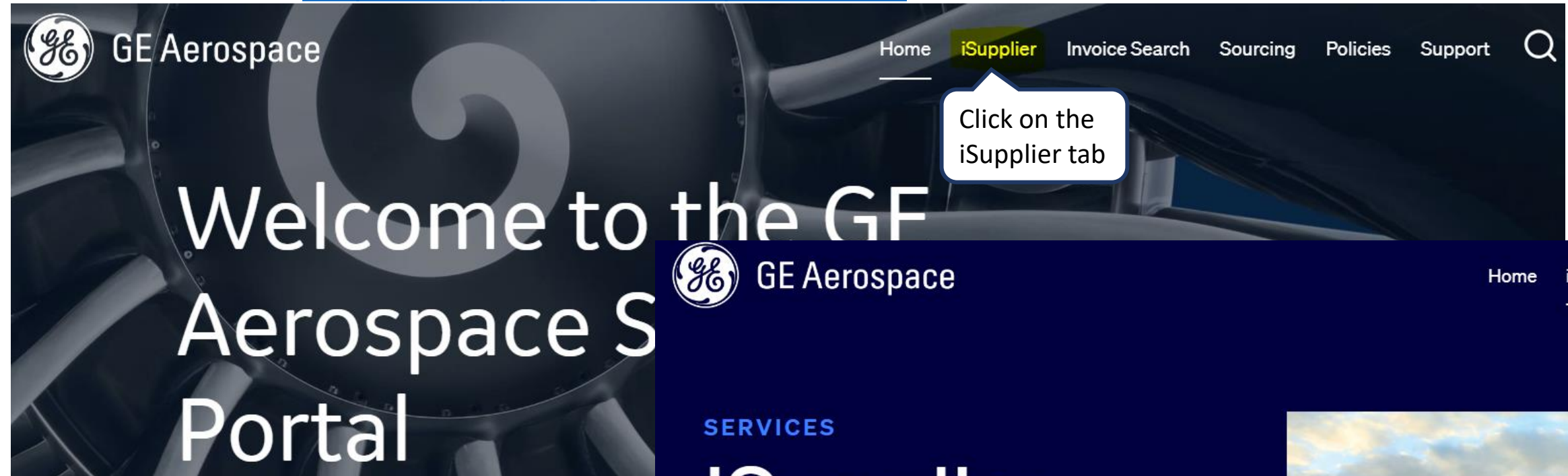


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# How to search PO's, Invoices and Payment Information on ISP

# Log in ISP

Go to <https://supplier.geaerospace.com/>



# Log in iSupplier Portal

GE

## Single Sign On

SSO ID

Password

Log In & Remember Me

Log In To A Shared Computer

Enter your SSO id and password.

**REMEMBER:** If you do not have an SSO Id and password provided by GE - but already have a purchase order from GE, please **STOP HERE** and send an email to [support@gesupplier.com](mailto:support@gesupplier.com) and provide your PO number.



# Glance of the ISP Home Page

The screenshot shows the GE iSupplier Portal home page. The top navigation bar includes the GE logo, the text "imagination at work iSupplier Portal", and several utility icons: Home, Favorites, Settings, Worklist, and a notification bell. On the right side of the bar, it shows the user is logged in as "ISPTEST101" and provides links for Help and Logout.

Below the navigation bar, there are tabs for "Supplier Home", "Orders", "Shipments", "Finance", and "Assessments". A search bar is present with a dropdown menu set to "PO Number" and a "Go" button.

The main content area is divided into several sections:

- Notifications:** A section with a "Full List" button. Below it is a table with columns "Subject" and "Date". The table contains one row with the text "No results found."
- Orders At A Glance:** A section with a "Full List" button. Below it is a table with columns "PO Number" and "Order Date". One row is visible with the PO Number "300235550" and Order Date "22-Jun-2020 14:05:05".
- Right-hand Navigation Menu:** A vertical list of menu items: "Orders" (with a sub-item "Purchase Orders"), "Shipments" (with a sub-item "Overdue Receipts"), "Receipts" (with sub-items "Receipts" and "Returns"), "Invoices" (with a sub-item "Invoices"), and "Payments" (with a sub-item "Payments").

Callouts provide additional information:

- A callout points to the "Purchase Orders" link in the right-hand menu, stating: "To view all of your POs click on **Purchase Orders**".
- A callout points to the "Invoices" link in the right-hand menu, stating: "**Invoices and Payments** details on following hyperlinks".
- A callout points to the "PO Number" in the table under "Orders At A Glance", stating: "On your home screen you can take a glance at some of your POs."

# Purchase Orders details

## Purchase Orders

Export

### Views

View

Select Order:

For further details click on the PO number

Select	PO Number	Operating Unit	Document Type	Description	Order Date	Buyer	Currency	Amount	Status	Acknowledge By	Attachments	Change Request Status
<input type="radio"/>	300235550	0	GEA_I_NA_US_USD	Standard PO	22-Jun-2020 14:05:05	Fuentevilla, Cecilia	USD	1,000.00	Closed			

# Purchase Orders details

## Order Information

### General

**Order** 300235550  
**Total** 1,000.00  
**Supplier**  
**Supplier Site**  
**Address**  
**Buyer**  
**Order Date**  
**Description**  
**Status**  
**Note to Supplier**  
**Operating Unit** GEA\_I\_NA\_US\_USD  
**Sourcing Document**  
**Supplier Order Number**  
**Attachments** None  
**Amount Agreed** 1,000.00  
**Supplier Contact**

Order details will show up

### Terms and Conditions

**Payment Terms** Fixed, No Discount, Net 120 Quarterly  
**Carrier**  
**FOB**  
**Freight Terms**  
**Shipping Control**

Summary	
<b>Total</b>	1,000.00
<b>Funded</b>	

### Ship-To Address

**Ship-To Address** 1 Neumann Way - 800 Dock  
 Bldg 100 Flr 1 Col F 2  
 Cincinnati, OH 45215  
 US

For Bill-To details please refer to the actual PDF copy of the Purchase Order (page 1).

### Bill-To Address

**Legal Entity Name** General Electric Company  
**Bill-To Address** General Electric Company - GEA\_I\_NA\_US\_USD  
 9758  
 C/o ACS of Ft. Myers  
 PO Box 60279  
 Ft. Myers, FL 33906

To locate your requestor click on **Show all details**

## PO Details



[Show All Details](#)
[Hide All Details](#)

Details Line	Type	Item/Job	Supplier Item	Description	UOM	Qty	Price	Amount	Status	Attachments	Reason	Linked Attributes	Funded Amount
▶ 1	GESS Amt Rcpt Not Req'd			TEST	Each	1000	1	1,000.00	Closed				

# What is ERS?

ERS means invoices are created automatically by GE whenever items are received in the system.

To create the invoices, GE uses the packing slip of the shipment.  
Invoices are created as:

**ERS-packing slip-%**

# How to search for Invoices

imagination at work iSupplier Portal

Home Favorites Settings Worklist | Logged In As ISPTEST101 Help Logout

Supplier Home Orders Shipments **Finance** Assessments

Create Invoices **View Invoices** View Payments

**View Invoices** Select **view invoices** Export

**Simple Search** Advanced Search

**Invoice Number**   
**PO Number**   
(example : 1234)  
**Release Number**   
(example : 1234-2)  
**Payment Number**   
**Invoice Status**

**Payment Status**

**Invoice Amount From**  **To**

**Amount Due From**  **To**

**Invoice Date From**  **To**

**Due Date From** (13-Aug-2020)  **To**

**Go** Clear

Click **GO**.

If you don't remember your invoice number you can enter a % sign and all the invoices will be displayed.

# How to search for Payments

Supplier Home Orders Shipments **Finance** App

Click on the Finance tab

Create Invoices View Invoices **View Payments**

Click on **View Payments**

**View Payments** Export

**Simple Search** Advanced Search

Note that the search is case insensitive

**Payment Number**

**Invoice Number**

**PO Number**   
(example : 1234)

Release Number   
(example : 1234-2)

**Go** Clear

Click **GO**.

If you don't remember your invoice number you can enter a **% sign** and all the invoices will be displayed.

Status

Amount From  To

Invoice Date From (13-Aug-2020)  To

# ACCOUNTS PAYABLE CUSTOMER CARE



**Contact us**

**+1 833-798-9277**

**Working hours**

**9:00am to 5:00pm EST**



- Invoices on hold
- Remittance details
- How to submit invoices
- Payment status
- Invoice rejections/cancellations
- Statement reconciliation
- Any other AP queries



- PO / Req creation
- Supplier set up
- Receipts creation



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# Questions?

ISP account/registration or invoicing process send email to:  
[support@gesupplier.com](mailto:support@gesupplier.com)

If you have further questions about successfully submitted invoices, please submit a ticket through GE Pays.

<https://supplier.geaerospace.com/support-contact/>

**Tips to successfully log your ticket:** in case you have an error message copy and paste the link on your browser, try to delete your browsing history and cookies or use a different browser (ex, Firefox, Chrome, Explorer, Edge).

**We will be glad to help you!**





**GE Aerospace**